

## Stocker I - Receiving

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Company: ALI BIN ALI

Location: Kuwait

Category: transportation-and-material-moving

### Job Description

This role individually contributes by doing assigned work to meet set short term objectives & goals on trade execution that will lead to customer, principal and division satisfaction. Incumbent to ensure proper and efficient execution of his tasks in line with store and company policies and guidelines; in such a manner as to ensure the availability of the products, do product assortments, and monitor and maintain freshness and quality of products on display to meet food standards.

Will have to work in a fast paced sales and labour-intensive working environment with little margin for errors as dealing with consumables and expiry date of products.

Frontline interface with the store customer

Adheres to customer-centric environment with low margin of error considering high cost for re-work.

Will be governed by various health and safety legislations

Expired products for disposal would will be subject to close inspection and monitoring/counting by direct supervisor/department head

Establishing professional first-level relationship by effectively interacting and assisting with customers' requests and inquiries and that of products suppliers.

Able to answer politely and guide basic customer/supplier products-related questions within prescribed store (response) guidelines.

Ensures customers & suppliers are consistently satisfied with services by pro-actively answering & assisting customer's product-related queries; follow-up with suppliers for the delivery schedule of goods ordered.

## Skills

At least High School graduate with 1 year relevant experience / college-level preferable.

Have an effective communication and customer-service level skills.

Language Speaking: (good command in English; French and Basic Arabic an added advantage)

GCC experience in similar industry is highly desirable.

Be able to deliver quality service/assistance to customers.

Honest, pro-active, dedicated and committed.

Excellent eye-for-detail, organized, good numeric skill.

Able to work on fast paced working environment.

Physically fit to do manual labour/heavy lifting (approx. 1kilo – 15 kilos).

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