

## Guestroom Attendant

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Company: Four Seasons Hotels and Resorts

Location: Kuwait City

Category: personal-care-and-service

### **About Four Seasons:**

Four Seasons is powered by our people. We are a collective of individuals who crave to become better, to push ourselves to new heights and to treat each other as we wish to be treated in return. Our team members around the world create amazing experiences for our guests, residents, and partners through a commitment to luxury with genuine heart. We know that the best way to enable our people to deliver these exceptional guest experiences is through a world-class employee experience and company culture.

At Four Seasons, we believe in recognizing a familiar face, welcoming a new one and treating everyone we meet the way we would want to be treated ourselves. Whether you work with us, stay with us, live with us or discover with us, we believe our purpose is to create impressions that will stay with you for a lifetime. It comes from our belief that life is richer when we truly connect to the people and the world around us.

### **About the location:**

A resort-like sanctuary in Kuwait's heart. Discover a modern urban sanctuary in the heart of Kuwait City: a contemporary curation of Middle Eastern architecture, dazzling art and resort-like spaciousness, where striking sculptures seamlessly merge with traditional design. In this enclave of wonder – the first and only hotel in Kuwait to receive the prestigious Forbes Five-Star rating – you'll find soaring rooftop restaurants, leisure facilities and the city's largest guest rooms. Catch up with friends in the chic surrounds of Al Soor (known as La Chocolaterie of Kuwait), relax in air-conditioned cabanas by the infinity pool, ascend to a buzzing rooftop and

wander the lush adjacent parkland. And with the city's malls and souks within a few minutes' drive, you can experience all the spoils of the city without spoiling your precious relaxation time.

**About the role:**

The Guest Room Attendant delivers the best Rooms experience for our guests through attention to detail, ensuring all guest rooms are clean and up to standard. This role anticipates, customizes, and services guest's needs before being asked and is knowledgeable about hotel offerings and amenities. This role is part of the Housekeeping, reporting into the Assistant Housekeeping Manager.

**What you will do:**

Clean, dust, and sanitizes all areas of the Guest Room (bedroom, living room, dining room and bathroom) according to procedure

Performs Room Attendant duties in occupied rooms and check-out rooms

Provides turndown service for guests

Find opportunities to personalize the service experience for each guest

**What you bring:**

One+ year experience working in a five star hotel housekeeping is considered an asset

Strong organization skills and an eye for attention to detail

Strong communication skills

**What we offer:**

Complimentary accommodation on full board basis in a high quality, well-resourced compound with Wi-Fi internet

Complimentary nights at other FS Hotels worldwide

Opportunities to learn and grow with online and offline trainings

Regular social and sports events

Paid home leave with flight tickets

Complimentary employee meals and Uniforms

Health & medical insurance benefits

Free transportation to and from work with Wi-Fi internet access

Competitive Salary, wages, and a comprehensive benefits package

### **Work Authorization**

Hotel will apply for the work authorization for the successful candidate

We look forward to receiving your application!

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