

## End User Comp Tech (Deploy)

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Company: Exchange

Location: Kuwait

Category: healthcare-practitioners-and-technical

### Job Description

As a Roving Store Worker at the Express, you will assist customers in finding what they are looking for and ensure the Express is stocked with the products customers want. You'll know which products will meet customer's needs and stay up to date on trends. With your knowledge and helpful suggestions, customers will continue to shop the Exchange. You will prioritize customer needs over tasks and grow sales by maintaining merchandise, signs and labels on the sales floor.

We offer flexible scheduling, comprehensive medical, dental, life and disability insurance, paid time off, shift differential/holiday pay, and a traditional pension and 401K plan to qualifying associates. You'll also have access to the base and its facilities, our Mass Transit program, and status as an employee of the DoD.

So what can you expect as a Customer Experience Associate – Express at the Exchange?

Greet every customer with eye contact and smile in your authentic way

Acknowledge every waiting customer as soon as they arrive to the Express to let them know you'll be right with them

Listen to customer needs; ask appropriate follow-up questions to ensure you offer appropriate products that meet the specific need of the customer

Ensure customers have an extraordinary experience while shopping

Complete transactions accurately and efficiently while engaging customers in appropriate conversation

We know that you can work anywhere. However, working at the Exchange is the start of something great! While you make it easy for our customers, we focus on you and your development! Our people make us who we are. We want to see you grow, so we put growing together at the forefront of everything we do. It is our duty to provide you with the tools and resources that you need to succeed. Joining the Exchange means joining a team that is devoted to you!

Job Grade

2

Job Tier

1

Career Area

Hospitality and Restaurant Operations

Supervisor

No

Job Qualifications

EDUCATION: HIGH SCHOOL OR EQUIVALENT. CREDITABLE JOB RELATED EXPERIENCE MAY BE SUBSTITUTED FOR THE EDUCATION REQUIREMENT ON A 9 MONTH FOR 9 MONTH BASIS.

If a sufficient number of qualified candidates do not apply, the minimum qualifications may be lowered without reposting.

Additional Qualifications/Requirements

**Must be at least 21 years of age to sell alcohol.**

**At the Express this role will work our 1st shift with availability from 0700 - 1600 and must be able to work 2 or 3 weekends per month.**

**Job Qualifications**

Able to learn and adapt to current technology needs

Able to think quickly on the spot to answer customer questions

Able to take initiative

Able to share brand knowledge

**Additional Qualifications/Requirements:**

Excellent attention to detail

Willing to cross-train and work in other areas of the store, as needed

Must possess a welcoming and helpful attitude toward customers and other team members

Excellent communication skills

Basic computer skills

Previous Convenience Store/Gas Station experience preferred

Salary Minimum

\$16.85

Salary Maximum

\$19.66

Job Type

Hourly

Number of Positions Remaining

0

Job Expires

24-Apr-2024

Benefits Benefits

**Health & FSA**

RFTRPTINTTFTTPT Medical and Dental Insurance Flexible Spending Accounts Health Savings Account (HSA) Health Reimbursement Arrangement (HRA)

Comprehensive medical and dental plans are offered to eligible associates. Elected coverage starts on your first day – with no waiting period. For more information regarding medical plans offered, visit .

The health care flexible spending account (FSA) allows associates to use pretax dollars for eligible out-of-pocket healthcare expenses for themselves and their dependents. We also offer

a dependent care flexible spending account for qualifying day-care expenses.

Health savings accounts (HSAs) and health reimbursement arrangements (HRAs) include an annual employer contribution, which helps reduce your out-of-pocket costs on eligible health care expenses.

### **Disability & Life Insurance**

RFTRPTINTTFTTPT Short-Term and Long-Term Disability Basic Associate Life Insurance Supplemental Associate Life Insurance Personal Accident Insurance Dependent Life Insurance Long-Term Care

We offer a disability plan that provides both short-term and long-term income benefits. The plan pays a weekly or monthly benefit of 66 2/3% of your annual pay after a waiting period. Life insurance is available to associates, their spouse and dependents.

### **Retirement**

RFTRPTINTTFTTPT Retirement (Pension) Plan Exchange 401(k) Plan

The Exchange wants you to be financially prepared for retirement, whether that's in a couple of years or many years down the road. We want you to be able to retire on your terms, and we know that saving for retirement on your own can be a challenge. That is why the Exchange offers a traditional pension plan along with a 401(k) retirement savings plan.

The Exchange has an automatic enrollment process for the traditional pension plan for all newly hired and rehired regular full-time associates. Regular full-time and part-time associates are automatically enrolled in 401(k) unless they opt-out.

**RFT=regular full time | RPT=regular part time | INT =intermittent | TFT =temporary full time | TPT =temporary part time**

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