

Assistant IT Manager

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Company: IW EXPRESS

Location: Kuwait

Category: other-general

IW Express is a logistics service provider based in Kuwait who takes pride in fulfilling every client need, big or small. We offer a wide range of E- Fulfilment solutions to provide domestic and international shipping, parcel pick- up, delivery and return management services for the B2B2C segment.

We are looking to hire an Assistant IT Manager to join our team

Key Deliverables

Develop and implement IT strategies, policies, and procedures to support IW objectives.

Evaluate and recommend new technologies and solutions to enhance productivity and efficiency.

Oversee the implementation and maintenance of software systems, including business applications, communication tools, and collaboration platforms.

Project management

Software/Hardware vendor management

Collaborate with cross-functional teams to identify IT requirements and implement solutions that meet business needs.

Ensure compliance with data protection regulations and best practices for information security.

Manage IT budgets and expenses, optimizing spending to achieve cost-effective solutions.

Lead and mentor IT staff, providing guidance, training, and performance feedback.

Requirements

Bachelor's degree in computer science, Information Technology, or related field (or equivalent work experience).

Experience in IT for 6-7 years, preferably in a startup or small business environment.

Must possess software application knowledge including but not limited to ERP configuration/support experience, logistics operational system, integration expertise

Hands on project management experience to device project plan, execute and monitor with multiple stakeholders

Experience in software/hardware vendor management

Software product development expertise including design, develop MVP/beta versions will be an added advantage

Good communication skills

Valid Kuwait transferable residency

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